

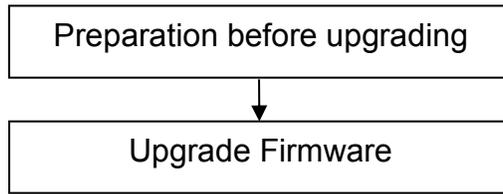
Upgrade Guidance for FI9803P V2

Attention: After upgrading, please uninstall the previous plugin, clear the cache of your browser, then it updates plugin when log-in next time.

This firmware is for HD cameras FI9803P V2. Please check your camera model on the bottom sticker. Updating with the wrong firmware could severely damage and/or break your camera. Please make sure the firmware is correct.

Note:

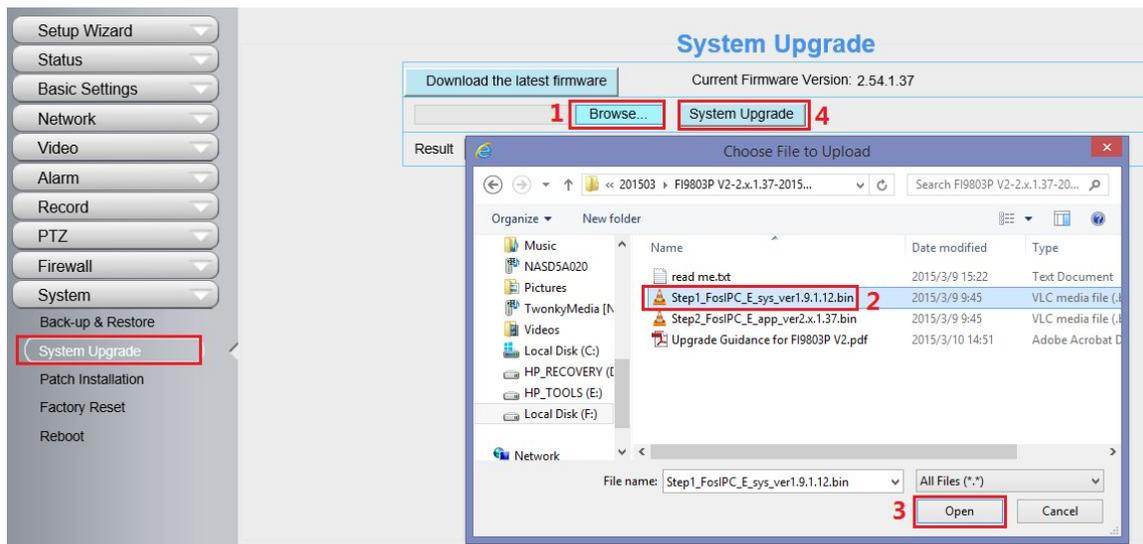
System firmware 1.9.1.11, App firmware 2.x.1.32 **can** upgrade to this version.



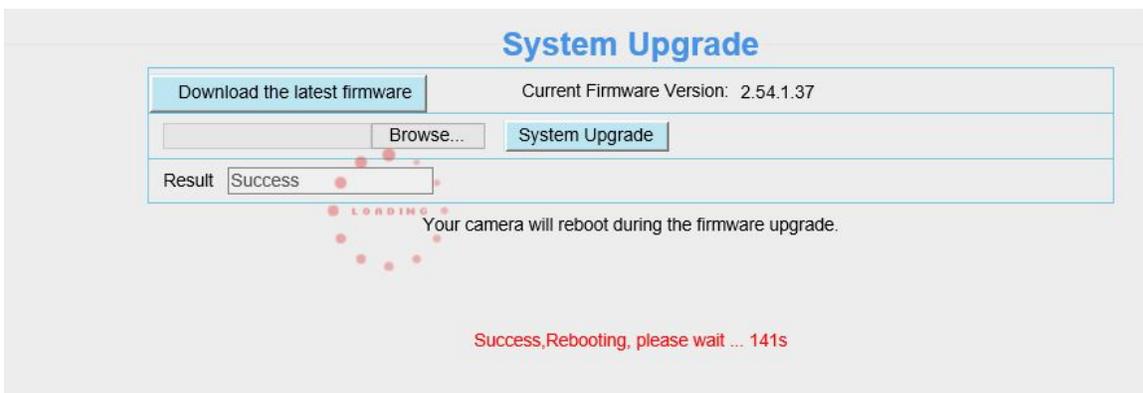
Preparation before upgrading:

1. Please restart your camera before the upgrading;
2. Connect camera to router with an Ethernet cable before upgrading;
3. DO NOT upgrade firmware via wireless;
4. DO NOT upgrade firmware over internet, just finish it in LAN;
5. Keep power on during the upgrading;
6. Logging your camera as administrator first, upgrade firmware on web page.

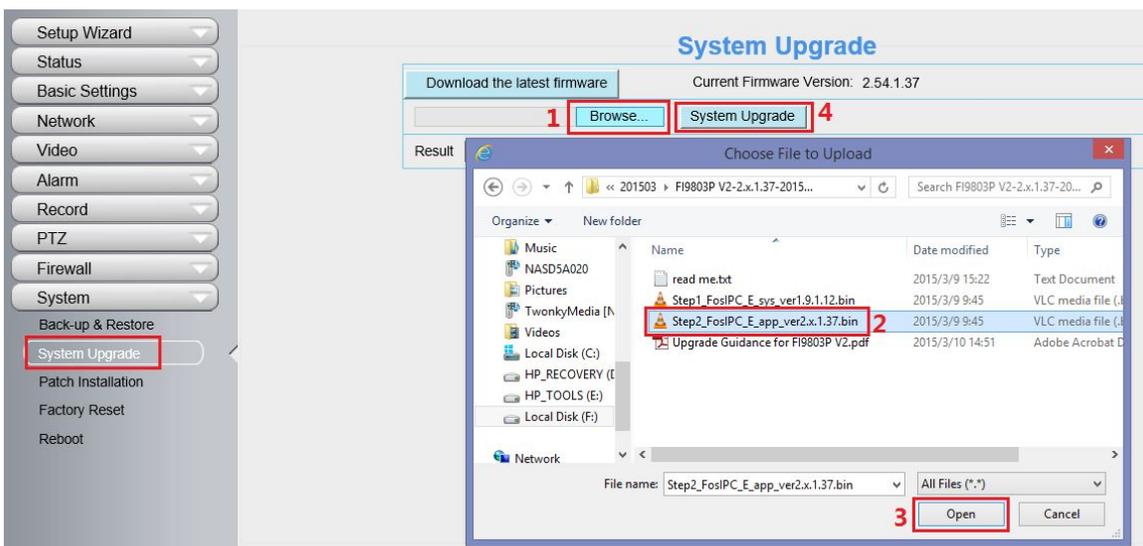
Step 1: Login your camera, go to **Settings** → **System** → **System Upgrade**. Click **Browse** → choose **Step1_FosIPC_E_sys_ver1.9.1.12.bin** → click **Open** → Click **System Upgrade**.



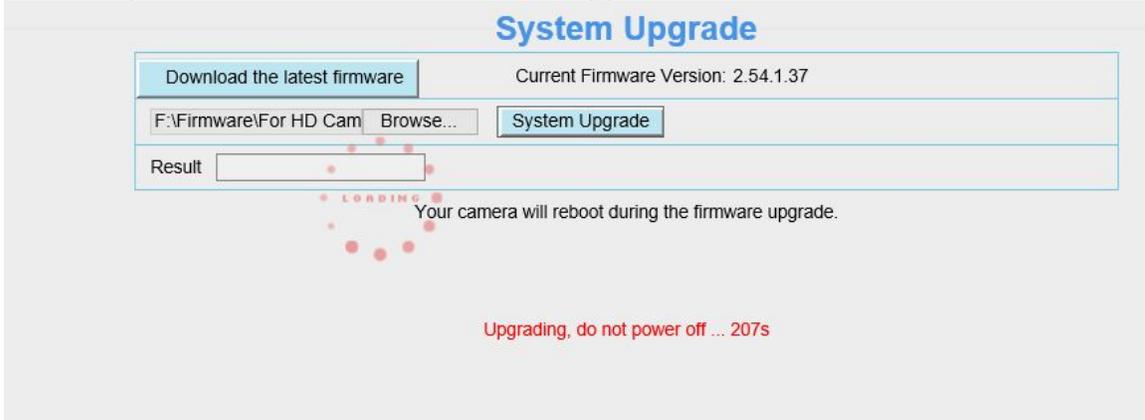
Step 2: “Upgrading, do not power off ... Xs” pop up, camera IP will disappear from the IP Camera Tool. **Then camera will reboot itself, DO NOT power off the camera, please wait till the camera IP reappear in the IP Camera Tool.**



Step 3: Login again, go to Settings → System → System Upgrade.
 Click **Browse** → choose **Step2_FosIPC_E_app_ver2.x.1.37.bin** → click **Open** → Click **System Upgrade**.



Step 4: “Upgrading, do not power off ... Xs” pop up, camera IP will disappear from the IP Camera Tool. Then camera will reboot itself, DO NOT power off the camera, please wait till the camera IP reappear in the IP Camera Tool.



Step 5: Login again to check the System Firmware Version, Application Firmware Version and Plug-In Version.

Device Information

[Refresh](#)

Camera Model	F19803P V2
Camera Name	F19803P V2
Camera ID	0ABC00d95311
Camera Time	2014/11/12 15:53:59
System Firmware Version	1.9.1.12
Application Firmware Version	2.54.1.37
Plug-In Version	3.0.0.9

Congratulations, your camera successfully upgraded to the latest firmware!

Note:

1. You'd better re-install the plug-in, in case it did not upgraded.
2. The correct firmware version after upgrade:

System Firmware Version	1.9.1.12
Application Firmware Version	2.54.1.37
Plug-In Version	3.0.0.9

Attention: After upgrading, please uninstall the previous plugin, clear the cache of your browser, then it updates plugin when log-in next time.

End

--- by Foscam Technical Support Team